

# Rose Reimbursement

#### Medical Insurance Billing Services

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# About-

Rose Reimbursement is an independent, third-party medical insurance billing service. We work with you and the provider together to bill insurance for the care you receive. Caittlyn Herrmann (your medical biller) has been billing for private practice midwives and family medicine providers since 2016. She is dedicated to seeking reimbursement for you while alleviating the stress of medical billing for your healthcare provider.

### The Process -

The insurance billing process begins after you pay your provider's initial designated fee for services (either a deposit or the full amount).

The first step is a verification of benefits. Once you provide us with your insurance details, we contact the insurance company directly to obtain a full snapshot of your coverage. We will obtain any pre-authorizations or in-network exceptions required.

At the completion of care, we will review your medical record and create claims according to the services that you received. These claims will be sent either electronically or on paper to your insurance company. We follow up on these claims weekly to ensure that any denials or rejections are caught early and fixed.

Once your claims have been processed, you will receive an explanation of benefits which we ask that you email to us. You will receive any reimbursement directly from your insurance company.

## Pricing -

We charge a flat fee of \$20 to complete your verification of benefits. Once all of your claims have been processed, you will receive an invoice for 8% of the amount that insurance covers (including deductible, copays, and coinsurance).